

Cancellations and Refund Policy (Advisor)

The best laid plans can go awry. However, a program costing this YMCA \$278 a person and offering significantly lower scholarship fees has no flexibility to provide refunds. Therefore our **policy is NOT to provide refunds** for the Participation Agreement or the Final Fee. Actually, the person canceling should reimburse the program for the costs the program has incurred on their behalf by paying the scholarship received back to the program. The program does not permit delegations to send a replacement. Please note and act –

1. Delegations who want to provide refunds need to set aside money to provide refunds to their students.
2. Delegations **do not refer parents to the YG Office with billing and refund questions. Handle these questions locally.**
3. After a delegation is registered, it is responsible for the entire payment for that number of student and adult delegates.
4. Remember, **NO Refunds from the HI-Y Leadership Center** so do not ask nor have others call to ask.